Academic Leadership

Or, time management & conflict management

 Conducted by Mark Benvenuto

Why You're Doing This

- Why did you become chair?
 - It was your turn.
 - Your friends and colleagues asked you to do it.
 - No one else wanted it.
 - You wanted someone else to *NOT* have it.
 - You had a vision for your department.

Let's toss some ideas about.

Goals

- What is, or are, your goals as department chair?
 - Did you discuss goals with anyone before hand? If so, who?
 - Do you have a university mission or strategic plan?
 - Yes? Do you agree with it?
 - No? Can you develop one?
 - Do you have an unofficial department mission or vision?
 - If you are "just" a caretaker:
 - Can you still develop a set of goals?
 - Can you still better your department?

Goals

• What is, or are, your goals as department chair?

Some goals brainstorming. What are common goals that we share?



- What tools are at your disposal?
 - Money.
 - Time.
 - Personnel.

- What tools are at your disposal?
 - Money.
 - What is your level of oversight?
 - Do you have restricted accounts that stay at fiscal year's end?
 - Freedom to move money between budget lines?
 - Who is your fiscal oversight?
 - Do you have a rewards system?

- Time.
- Were you given course reduction because of your chair person's duties?
- Because of time, what changed in your life and career because you became chair?
 - Are you able to separate chair person duties from the rest of your work?
 - How much time are you expected to dedicate to the chair position monthly, semester-ly, annually?

- How long do you expect to hold the chair position?
 - Do you have a rotating system?
 - Were you elected by your colleagues?
 - At whose pleasure do you serve?
 - How does this affect your research?
 - The above affect how you get to your goals (perhaps obviously).

• DISCUSS, LIST HOW YOU CAN CARVE SOME TIME OUT OF YOUR DAY – FOR YOU.

- Personnel.
- How many faculty do you interact with?
- How big is your department faculty?
- How do you count adjuncts in the total for your department?
- Who now calls you "Boss," at least when they want something?

- What size staff reports to you?
 - Stock room manager
 - Glass blower
 - Machine / electrical shop
 - Secretary / admin assistants
 - Others?

- What other departments or colleges interact with you directly?
 - Any medical / dental / veterinary / nursing school?
 - An education college?
 - An agricultural school?
 - An engineering school?

• Discussion:

• MBWA – MANAGEMENT BY WALKING AROUND. DISCUSSION OF BEING "SEEN" AS CHAIR PERSON.

- Mentoring the untenured.
- Do you have annual reports for the untenured?
- Does your institution place any emphasis on good teaching?
- Are you scanning funding options for them?
- Have you connected them with NSF, NIH, or others?
- Do you have a peer mentoring program?
 - Is it a formal, one-to-one system with a tenured professor?
 - Do you have informal sit down sessions with them?
 - Do you have get-togethers with groups of the untenured?
- Do you keep an eye on their service obligations?
- Do you "throw them in the blood-filled pool to swim with the sharks"?

- Mentoring the tenured, associate professors.
- The second promotion is far less stress filled than the first, but still some mentoring is probably in order.
- Do you encourage a shift to scholarship from teaching, or the other way around?
- Do you have an annual reporting system?



- What type of interactions do you have with the other full professors?
- Are there cliques or groups...
 - If you are "inside" now, who is "outside," and how do you bring them "in?"
 - Having lunch with the person you don't like!



- Using faculty meetings productively:
 - Have a detailed agenda.
 - Have a point of contact for each point of discussion.
 - Encourage the free flow of ideas.
 - Have a notes / minutes taker.
 - If you feed them, they will come.





- Do you have "leadership team" meetings with other chairs and your dean?
- If so, how are you interacting with other chairs, and with associate or assistant deans?
- If not, do you have some way of getting together with other leaders on your campus, and in your university?

• *DISCUSS, LIST PRIORITIES* – THERE IS A LOT HERE. FIND ONE OR TWO HIGH PRIORITIES YOU CAN WORK ON BACK AT YOUR UNIVERSITY.

Working with "the Administration"

- Building a good relationship with your boss and your boss' boss.
- Your dean has a boss as well, a provost, or academic vice president
- What is your boss' greatest stress?
- Is there some way you can help relieve that stress, or solve that problem?
- Do you have monthly (or quarterly, or some such) meetings with your boss?

Working with "the Administration"

- Looking at other totem poles besides yours
- How to respond when tasked.
- Does ASAP = Immediately?
- Composing delicate responses to the boss.
- Learning when to say, "no."

Working with "the Administration"

- Being a salesman for your department.
- Do you have internal newsletters, either electronic or paper?
- Do you have departmental, college, or university publications aimed at alumni?
- Does your department have something like a departmental Face Book page?
- How do you interact with your public affairs office?
- Do you have any departmental activities at events that might be a homecoming?



- Where do your chair person duties end?
- What does your department:
 - Already do?
 - Already do well?
 - Define as your mission?
- What did the boss say was your main goal?

- Are you in it to educate?
 - Undergraduates
 - Graduate students
 - Public outreach

- Are you in it for research?
 - Pure research
 - Funded research
 - Directed research.
 - Are publication rates and citation factors important?

- How do you keep the main thing the main thing when everything else is always occurring?
- a.k.a.: How do you worry about draining the swamp when you are up to your rear in alligators?

Dealing With Problems

- Yes, you will have to deal with other people's problems.
- Academia may ennoble, but academics aren't automatically noble people.
- Playing devil's advocate in most situations
- Student problems, vs. faculty / staff problems.



ASK FOR EXAMPLES, LET'S DISCUSS OPTIONS.

Passing Down Praise

- Rewarding the good
- How do you reward the good people in your department?
 - Money remember the discussion, above?
 - Medals, scrolls, plaques, certificates.
 - Internal, within your university?
 - External, through professional or government organizations?
- How do you get the achievements of your junior faculty known?
 - Your own public affairs people, mentioned before.
 - Local news in all forms.



Taking the Blame

- Yes, you probably have to do this, too
- This is never fun, but do you give your people what is called "the freedom to fail?"
- What is the worst you've had to face, and how do you do it, or how did you do it?

Your Satisfaction Level

- Do you like this?
- Are you feeling overwhelmed?
- What has quickly become your biggest problem or stress?
 - Time management?
 - Your "boss?"
 - Lack of time for family, friends, a hobby?



Your Satisfaction Level

- What satisfactions are you finding?
 - The students?
 - Your colleagues and friends?
 - The new faces you have met?
 - Seeing the university from a different point of view?



Your Satisfaction Level

- Did your predecessor like the chair position, or burn out?
 - If it looks as if there was a burn out on your predecessor's part, what did he or she like? There must have been some plusses.
 - Did your predecessor have the "two envelopes" mentality?

• INTERACTIVE:

• TALLY UP PLUSSES AND MINUSES, DISCUSS HOW TO DEAL WITH THE MINUSES.

The Future?

- What are your personal plans?
 - Do this for a few years, then step back to academics?
 - Do this, then move to some level of dean or administrator?
 - Use this as a learning experience for a different path?
- To Do: Take home one planning item you want to initiate for next *month*, and one for next year.



The End, or the Beginning?

Good luck!